

2019 – 2020 Civil Grand Jury

Continuity Brings Accountability

“To subject a city department/agency/office to intense scrutiny and then to publish findings and recommendations intended to affect the future is a responsibility which should not end with the published report.”

—San Francisco Civil Grand Jury Continuity Report, June 2002

Summary

What is a Continuity Report?

A continuity report’s main purpose is to track the filing of responses to the previous year’s Civil Grand Jury reports. The current Civil Grand Jury can then determine if those responses are complete and legally sufficient, or if additional follow up with the responding agencies is required.

In the last twenty-three years, the Riverside County Civil Grand Jury (RCCGJ) has not issued a continuity report. Civil Grand Jury reports are published online at the County of Riverside website. Still, there are not any archived continuity reports among them. Nor has the Civil Grand Jury located any continuity reports from earlier years in the files of the Grand Jury office.

Initially, this might not appear to be much of a problem, particularly when one thinks of the fundamental role of a Civil Grand Jury in California. Many see its duties as a “public watchdog”: monitoring county agencies, meeting with local public officials, and responding to citizen complaints. The Civil Grand Jury looks into various matters of County operations and identifies problems. It publishes its findings as reports with helpful recommendations for the County.

The Civil Grand Jury’s responsibility does not end when it issues a report. The Civil Grand Jury is charged with monitoring required agency responses to each of its reports after publication. It determines if any response is incomplete or legally insufficient and follows up with the agency. It may also reinvestigate an agency to check on the progress of a promised implementation.

Keeping track of responses following the issue of a report is not an easy job. Still, the uniqueness of the Civil Grand Jury makes that a difficult task. Under state law, the Superior Court nominates each juror, chosen by lot, and sworn-in to serve for one year—or two years at most with Court approval—before stepping down. Despite the inherent difficulty, in 2019-2020, the RCCGJ

looked at implementing a process that would give it the ability to effectively follow up on prior-term grand jury report findings and recommendations. The Civil Grand Jury formed an ad hoc continuity committee to address the problem. The Continuity Committee found that the Civil Grand Jury's lack of consistent follow up on responses could permit an agency to elude scrutiny of a promised, but never delivered, implementation. The Civil Grand Jury realized that the lack of continuity reporting diminishes its ability to hold County agencies accountable.

The Civil Grand Jury will exceed its compliance requirement with the California Penal Code by creating a *standing* continuity committee at the outset of each term and issuing a continuity report annually. It will help in improving the Grand Jury's watchdog function. The Continuity Committee created a *Continuity Matrix*. Updating the Matrix yearly will ensure that the Grand Jury will have a powerful research tool to help jurors write more effective, on-target reports.

The Continuity Matrix—preceded by the quick-reference Matrix Summary—is included in the Appendix of this report.

Background

What is a *Civil Grand Jury*, and how does it work?

Unique among the fifty states, The State of California divides the grand jury of each county into two separate entities: the *criminal* grand jury and the *civil* grand jury. The term “grand jury” classically evokes a vision of citizens listening to an attorney and then voting for or against a criminal indictment. The civil grand jury differs, however, in that it plays a vital role in weighing allegations of misconduct against public officials and acting as the public's watchdog. The civil grand jury investigates and reports on various matters of county, city, and special district governments.

Nineteen citizen volunteers comprise the RCCGJ. These citizens, serving for a term of one-year, collectively bring a diverse range of experience, expertise, and perspectives with them. This diversity provides unique insight when looking into local issues and problems. It investigates one or more aspects of the County's departments, operations, or functions including the processes, policies, and procedures of joint powers authorities, special districts and city governments. During its year of service, the RCCGJ may complete several investigations that result in significant grand jury findings. These findings frequently highlight the shortcomings of local governments related to fiscal, ethical, or procedural matters. In short, the civil grand jury seeks to determine that government functions as intended. If the civil grand jury uncovers

possible criminal activity during an investigation, the District Attorney receives that information.

The grand jury publishes its findings in a report accompanied by recommendations for improvement. The final report is made available to the public and the media. The law requires that each agency investigated respond in writing to each finding and recommendation. Agencies, however, are not required to implement grand jury recommendations.

Tracking the Responses

The California Penal Code (CPC) fully defines the time and format for the responses. CPC § 933 and § 933.05 require that when the grand jury has reviewed a public agency and issued a final report, the head of that agency (or its governing body) must respond to the grand jury's findings and recommendations no later than 90 days after publication. Under some circumstances (CPC § 933(c)), the officer or agency must respond within 60 days of publication.

Under CPC § 933.05(a) for each finding the response must:

- 1) Agree with the Finding, or
- 2) Disagree with it, wholly or partially, and explain why

Similarly, under CPC § 933.05(b) for each recommendation, the responding party must report that:

- 1) The recommendation has been implemented, with a summary of the implemented action; or
- 2) The recommendation has not been implemented but will be within a set timeframe; or
- 3) The recommendation requires further analysis, with an explanation of what additional study is needed, and the timeframe for conducting that additional study and the preparation of suitable material for discussion. This timeframe may not exceed six months from the date of publication of the Grand Jury's report; or
- 4) The recommendation will not be implemented because it is not warranted or is not reasonable, with an explanation

The grand jury's responsibility is to keep track of incoming required responses for compliance with the timing and format defined in the law.

METHODOLOGY

Early in its term, the 2019-2020 RCCGJ recognized the value of tracking the findings, recommendations and responses to grand jury reports from prior years. An ad hoc Continuity Committee was created for this purpose.

The Continuity Committee reviewed several years of RCCGJ reports and responses by accessing an online archive published and maintained by Riverside County on its public-facing website. The Committee chose to focus on grand jury reports issued in the three most recent years: 2017, 2018, and 2019. Those grand juries issued 22 reports. Committee members read each report, noting the findings and the recommendations. They also studied the responses to those reports from the various respondents (governmental departments, agencies, etc.) and recorded that information. The collected data was entered into a document called the Continuity Matrix.

Documents Reviewed by the 2019-2020 Riverside County Civil Grand Jury include:

- California Penal Codes § 914.1, § 933, § 933.05(a), (b)
- Riverside County Civil Grand Jury Procedures Manual (2019-2020)
- Los Angeles County Continuity Report (2018-2019)
- Mendocino County Continuity Report (2019-2020)
- Orange County Continuity Report (2016-2017)
- San Francisco County Continuity Reports (2001-2002) and (2018-2019)
- County of Riverside Web Page, Grand Jury - Past Reports & Responses
(<https://www.countyofriverside.us/Home/GrandJury.aspx>)
- “What’s the Civil Grand Jury, and What Does It Do?” *Good Times Santa Cruz* (online edition), July 3, 2018 (<http://goodtimes.sc/santa-cruz-news/whats-civil-grand-jury/>)

DISCUSSION

Overcoming Hurdles of Continuity Reporting

The Civil Grand Jury has the responsibility of following up on previous Civil Grand Jury reports to ensure responding agencies comply with both the letter and the spirit of their report(s).

Currently, documentation for the RCCGJ continuity process is limited as newly impaneled RCCGJ members are not aware or sufficiently familiar with

the details and information needed to commence such a time-consuming and labor-intensive process.

The development of a process to enhance report oversight and reducing the burden of future Civil Grand Juries is long overdue.

The 2019-2020 RCCGJ believes that a continuity report can provide valuable analysis of the archive of grand jury reports and their responses. This useful research tool for current and future grand juries will enhance their work for the public.

Importance of a Matrix in Continuity Reporting

Given the Civil Grand Jury's limited term and the annual turnover in individual jurors, it is essential to develop an efficient tool to systematically gather and update responses to Civil Grand Jury findings and recommendations, and store this data in a centralized reporting repository. The Continuity Matrix, a software-based spreadsheet produced by the Continuity Committee, is the first step towards creating such a repository.

The Continuity Matrix can benefit the citizens of Riverside County by:

- 1) Clearly identifying those agencies that have not responded within the mandated timeframes.
- 2) Identifying responses that did not correctly address the intent of the Civil Grand Jury's Findings and/or Recommendations.
- 3) Identifying responses in which an agency provides the date for implementation of a recommendation.
- 4) Providing future grand juries with an efficient method of data collection and follow up.

FINDINGS

1. The 2019-2020 RCCGJ has been unable to locate any previously issued continuity reports.
2. In prior terms, follow up of noncompliant responses to Civil Grand Jury reports has been inconsistently applied by the RCCGJ.

RECOMMENDATIONS

1. The RCCGJ recommends that starting in 2020, the incoming Civil Grand Jury establish the Continuity Committee as a *standing committee*, charged with:
 - a) Reviewing the responses to the Recommendations of prior-term Civil Grand Jury reports for compliance with both the law and the intent of the Recommendations;
 - b) The Maintaining all pertinent Civil Grand Jury required responses in a database.
2. The standing Continuity Committee shall be tasked with maintaining a database to monitor *timeframe compliance*, in accordance with CPC § 933.05(b), to:
 - a) Review all responses to determine which have and have not met timeframe requirements;
 - b) Categorize the timeframe noncompliant responses according to which element is missing;
 - c) Identify in detail what is required from the respondent to remedy the timeframe noncompliant status;
 - d) Identify the public officials or government agencies needing to respond;
 - e) Respectfully request the Superior Court allow RCCGJ to send a follow-up letter to any noncompliant respondent, to solicit a response within thirty days.

REQUIRED RESPONSES

This Civil Grand Jury report has no required responses as it is directed to itself.

INVITED RESPONSES

Presiding Judge, Riverside County Superior Court (Recommendation 2)

APPENDIX

Over the past three years (2017, 2018, 2019), the Civil Grand Jury has issued 22 reports and made 120 recommendations for improvement of county operations. County officials have responded positively to 60 of the recommendations by indicating that the recommendation has been implemented or will be implemented.

The Civil Grand Jury Continuity Committee can follow up with the agencies to determine if or when the promised recommendations were implemented. The appendices below will aid future Civil Grand Juries and Riverside County citizens with a better understanding of their county's operations.

- a) The Matrix Summary of RCCGJ report findings and recommendations
- b) The Continuity Matrix, with a more-detailed report analysis

**2016-2017 Civil Grand Jury Continuity Matrix Summary
RESPONSES OF COUNTY AND CITY AGENCIES**

NUMBER OF REPORTS	NUMBER OF FINDINGS	NUMBER OF RECOMMENDATIONS										
		AGREE WITH FINDING	DISAGREE PARTIALLY WITH FINDING	DISAGREE WITH FINDING	DID NOT RESPOND	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT
1	5											
SUMMARY OF RESPONSES												
Riverside EDA Parking	5	5				5	5	1	1	1	3	

**2017-2018 Civil Grand Jury Continuity Matrix Summary
RESPONSES OF COUNTY AND CITY AGENCIES**

NUMBER OF REPORTS	NUMBER OF FINDINGS	NUMBER OF RECOMMENDATIONS											
		AGREE WITH FINDING	DISAGREE PARTIALLY WITH FINDING	DISAGREE WITH FINDING	DID NOT RESPOND	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	
14	76												
SUMMARY OF RESPONSES													
Riverside County Sheriff's Corrections Division Inmate Welfare Fund	15		1	14		15	4	4		1		13	13
Coachella Valley Cemetery	8	6	1	1		8	8	5	3	1			
City of Banning	7	6		1		7	7	4	3				

**2017-2018 Civil Grand Jury Continuity Matrix Summary (Cont.)
RESPONSES OF COUNTY AND CITY AGENCIES**

NUMBER OF REPORTS	NUMBER OF FINDINGS	NUMBER OF RECOMMENDATIONS												
		AGREE WITH FINDING	DISAGREE PARTIALLY WITH FINDING	DISAGREE WITH FINDING	DID NOT RESPOND	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT		
14	76					76								
SUMMARY OF RESPONSES														
City of Norco SilverLakes Equestrian and Sports	3			3		3	1		1				1	1
Riverside County Sheriff's Corrections Division Inmate Services Issues	5	1	1	3		5		1		1			1	2
Riverside County Department of Veteran Services - Accessibility	3	2		1		3	2		2				1	1
Riverside County CSA 126 Highgrove Communications Shortcomings	2	1		1		2	2		2					
Riverside University Health Systems - Behavioral Health Needs	2				2	2								
Riverside County Sheriff's Corrections Division Coroner Office Independent Autopsy Reviews	1		1			1				1				
CAL FIRE/Riverside County Fire Department - Palo Verde Valley	3	1			2	3	2	2					1	1
Riverside County Department of Fleet Services Lack of Centralization of Fleet Inventory and Vehicle Maintenance	5	2	3			5	5	2	3	1				
Riverside County Sheriff's Dept. Corrections Division: Booking-Process, et al.	11	1	1	5	4	11	1	1	1	1			7	7
Human Resources Department Grand Jury Secrecy	8		2	6		8	1		1				7	7
Palo Verde Health Care District: Lack Of Medical Services	3	3				3	1	1		1			2	2
Total Finding: Did Not Respond 2017-2018					8									

**2018-2019 Civil Grand Jury Continuity Matrix Summary
RESPONSES OF COUNTY AND CITY AGENCIES**

NUMBER OF REPORTS	NUMBER OF FINDINGS	NUMBER OF RECOMMENDATIONS										
		AGREE WITH FINDING	DISAGREE PARTIALLY WITH FINDING	DISAGREE WITH FINDING	DID NOT RESPOND	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT
7	39											
SUMMARY OF RESPONSES												
City of Banning Council and City Manager Relationship	3	3				3	3	3				
Community Facilities District Bond Funding in Riverside County Perpetual Debt under CFD and Service Area Taxes	12	1	6	5		12	7		5		5	7
Riverside County Department of Animal Services. Improved Efficiency for County Animal Control Officers Observations	2	1			1	2	1	1				
Riverside County Human Resources Department and Office of Riverside County Counsel	7		2	5		7	1	2			6	5
Riverside County Sheriff's Department Inconsistent the County Detention Centers Application of Privileges and Rights Within the County Detention Centers	3		2	1		3					3	3
Riverside County Unified School District Superintendents Strong Contracts Enhance Ethical Behavior	2	2				2	2	2				
Western Riverside County Regional Conservation. Authority (WR-RCA)	10		2	8		10		9			1	1
Total Finding: Did Not Respond 2018-2019					1							

RCCGJ 2016-2017 Reports: Findings	AGREE WITH FINDING	DISAGREE PARTIALLY WITH FINDING	DISAGREE WITH FINDING	DID NOT RESPOND	RCCGJ 2016-2017 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
RCCGJ2016-2017.01 Riverside County Economic Development Agency: Parking Services Division (Report Issued: 03/07/2017)													
F1: 5 Year Plan "The Division does not have a 5 year plan"	X				R1: 5 Year Plan "EDA [with] Division, create a 5 year plan...by September 30, 2017."	X				X			[In their response, EDA addressed only the report's recommendations, but their agreement with all 5 findings is strongly suggested.] R1: EDA agreed to implement a 5-year plan if and when more funding is secured.
F2: Maintenance "malfunctioning parking structure equipment", "equipment is obsolete", "summary of repair costs [rising yearly]", "preventative maintenance agreement [has expired, and]... was not renewed."	X				R2: Maintenance "EDA...perform a cost analysis on... repair...versus... replacement...of... systems and equipment."	X		X	X				R2: EDA said most of their equipment was "rendered obsolete" when a major materials provider ceased operation, and they are searching for a new solution.
F3: Staffing "Division was understaffed", "[L]ack of enforcement...results in loss of revenue"	X				R3: Staffing "Vacant positions to be filled"	X				X			R3: EDA said "funding is insufficient" and hopes approval of a modified fee schedule will permit vacancy fills.
F4: Surface Parking Lots "deteriorating asphalt with cracks and potholes." [Photo exhibits included]	X				R4: Surface Parking Lots "each...parking lot should be examined regularly, and...repaired as required."	X				X			R4: EDA said "insufficient funding" to implement
F5: Americans with Disabilities Act "Riverside Centre County parking structure [has] 408 parking spaces with six...for handicapped parking. [ADA requires at least] nine"	X				R5: Americans with Disabilities Act "bring the Riverside Centre parking structure into ADA compliance."	X	X						R5: "EDA has reviewed the structure with an ADA consultant and will add additional accessible parking spaces."

RCCGJ 2017-2018 Reports: Findings	AGREE WITH FINDING	DISAGREE PARTIALLY WITH FINDING	DISAGREE WITH FINDING	DID NOT RESPOND	RCCGJ 2017-2018 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
RCCGJ2017-2018.01 Riverside County Sheriff's Corrections Division: Inmate Welfare Fund (Report Issued: 04/04/2018)													
F1: The Inmate Welfare Fund (IWF) Operates as a Closed System			X		R1: The Inmate Welfare Fund (IWF) Operates as a Closed System						X	X	Not warranted or is not reasonable
F2: 15-Day Rule is not a Positive Internal Control			X		R2: 15-Day Rule is not a Positive Internal Control						X	X	Not warranted or is not reasonable
F3: The Jail Commander can Override the IWFC Decision			X		R3: The Jail Commander can Override the IWFC Decision						X	X	Not warranted or is not reasonable
F4: Current civilian member of the IWFC Committee lacks independence			X		R4: Current civilian member of the IWFC Committee lacks independence						X	X	Not warranted or is not reasonable
F5: Fees charged to family and friends			X		R5: Fees charged to family and friends						X	X	Not warranted or is not reasonable
F6: Return of money to inmates			X		R6: Return of money to inmates						X	X	Not warranted or is not reasonable
F7: Vending machine snacks for staff			X		R7: Vending machine snacks for staff	X	X						Not yet implemented but will be in future
F8: Weighting of bid selection for Commissary contractor			X		R8: Weighting of bid selection for Commissary contractor						X	X	Not warranted or is not reasonable
F9: Indigent kits paid for by the vendor			X		R9: Indigent kits paid for by the vendor						X	X	Not warranted or is not reasonable
F10: Inadequate Audits(RCSD) "[A]udits are only distributed within the IWFC and thereby lack independent scrutiny or oversight" and "do not address internal controls."			X		R10(a): Inadequate Audits (RCSD) "Independent audits should be conducted to include a comprehensive in-depth review of the IWF"						X	X	R10(a): RCSD will not implement; not warranted/not reasonable
F10: [continued]					R10(b): Inadequate Audits (RCSD) "[The] Auditor-Controller's Office... conduct its own comprehensive annual audit of the IWF..."	X	X		X				R10(b): RCSD responded that the recommendation "requires further analysis"
F10: [continued]				X	R10(b): Inadequate Audits (A-CO) "[The] Auditor-Controller's Office... conduct its own comprehensive annual audit of the IWF..."	X	X						R10(b): The Auditor-Controller's Office responded (separately) that it will conduct audits of the IWF through its regular <i>biennial</i> audits of RCSD.

RCCGJ 2017-2018 Reports: Findings	AGREE WITH FINDING	DISAGREE PARTIALLY WITH FINDING	DISAGREE WITH FINDING	DID NOT RESPOND	RCCGJ 2017-2018 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
F11: Impact on Citizens and Businesses			X		R11: Impact on Citizens and Businesses						X	X	Not warranted or is not reasonable
F12: Failure to Adhere to IWF & Committee Bylaws & Policies			X		R12: Failure to Adhere to IWF & Committee Bylaws and Policies						X	X	Not warranted or is not reasonable
F13: Contractor Employee Background Checks and Security (a, b, and c)			X		R13: Contractor Employee Background Checks and Security						X	X	R13(a, b, c): Not warranted or is not reasonable
F14: Reserve Funds Policy (a and b)			X		R14: Reserve Funds Policy (a and b)						X	X	R14(a, b): Not warranted or is not reasonable
F15: See comment in the Notes column.					R15: IWF Policy and Bylaws "should have consistent language... modify Policy 501.13 ...accounting firm rotation every three years"	X	X						[This report was published without a "Finding #15", but it does include a Recommendation #15] R15: Implementation is expected to occur following submission to Corrections Standards Committee for approval (meeting scheduled for Aug 2018)
RCCGJ2017-2018.02 Coachella Valley Cemetery (Report Issued: 04/23/2018)													
F1: Board Functions "two of the three Board Members...purposely excluded the third Board member from...meetings"	X				R1: Board Functions "Mediation...between Board members and the General Manager is needed. If...fail, replacement...and/or dissolution"	X		X					[CVPCD's response was prepared by Best Best & Krieger LLP] F1: While essentially agreeing with the finding, CVPCD took a minor exception. R1: CVPCD responded that it had hired a mediator.
F2: Leadership and Training "The Board suffers from a lack of leadership."	X				R2: Leadership and Training "Board members should...complete training. Certificates...maintained at the CVPCD office"	X		X					R2: CVPCD responded that one Board member had received training (Feb. 2018) and that all future Board members would receive training.
F3: General Manager "The General Manager, an employee, is setting the policies and directing the decisions"	X				R3: General Manager "CVPCD Board should...supervise the Manager and...Manager should supervise...employees"	X	X						R3: While agreeing with the recommendation, CVPCD merely repeats part of its response to R2 (perhaps in error), leaving unclear whether it intended to implement R3.

RCCGJ 2017-2018 Reports: Findings	RCCGJ 2017-2018 Reports: Recommendations				Notes on Responses								
	AGREE WITH FINDING	DISAGREE PARTIALLY WITH FINDING	DISAGREE WITH FINDING	DID NOT RESPOND		AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	
F4: Transparency "CVPCD has no website"	X				R4: Transparency "Create...website which communicates CVPCD meetings and agendas [as recommended by] the California Special District Assoc."	X	X		X				R4: CVPCD responded it was "currently researching the cost and design options" of a website.
F5: The Brown Act "[V]iolations of the...Brown Act committed by the CVPCD"	X				R5: The Brown Act "Post all public meeting notices", "Notify all Board members", "encourage public participation"	X	X						R5: While agreeing with R5, CVPCD did not expressly pledge to implement the recommendation.
F6: Communications "Board...letter...to the District Supervisor...was never sent or delivered."			X		R6: Communications "Establish a line of communication with Board of Supervisors"	X		X					F6: CVPCD countered that it had been attempting to resolve communications problems during the time mentioned in the report, implying that-- R6: --the recommendation had been
F7: District Residences "The General Manager and the Head Mechanic are...living...on the cemetery property"		X			R7: District Residences "Require [a] use or rental agreement to be signed by the employees"	X	X						F7: CVPCD argued that a lease was not required, yet-- R7: --CVPCD <i>agreed</i> with the recommendation that an employee lease or agreement be signed.
F8: Board Expansion "CVPCD...with [only] a three-member Board...lends itself to...manipulation"	X				R8: Board Expansion "Expand to...five or seven member Board"	X	X						R8: On 6/12/2018, CVPCD adopted Res.91, asking BOS to increase their board to 5 members.
RCCGJ2017-2018.03 City of Banning (Report Issued: 04/30/2018)													
F1: Undocumented Handshake agreements with other County agencies	X				R1: City immediately prohibit undocumented/informal "handshake" agreements	X		X					R1: Former practice stopped; new policy B-32 submitted to City Council for approval.
F2: Cumbersome and Unsafe Procedures for Processing Fee Payments	X				R2: City Manager review all contracts/agreements; City Atty. evaluate, & City Council approve.	X		X					R2: City agrees and states recommendation is currently in practice
F3: No policy addressing the of public resources and/or equipment to provide services to private parties	X				R3: City establish comprehensive policy to address the use of public resources, incl. labor, equipment.	X		X					R3: Implemented by City adoption of staff-developed policy B-30

RCCGJ 2017-2018 Reports: Findings	AGREE WITH FINDING	DISAGREE PARTIALLY WITH FINDING	DISAGREE WITH FINDING	DID NOT RESPOND	RCCGJ 2017-2018 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
F4: City Policies and Procedures outdated or 40 years old.	X				R4: City establish a policy to review/update all Policies and Procedures regularly; post on City website.	X	X						R4: Implemented by City adoption of staff-developed policy A-35 (<i>Proof of implementation will play out over 2-5 years</i>)
F5: High turnover of City Manager position causing instable relationships with City Council	X				R5: City carefully review/revise hiring and recruitment processes; Council members comply with City Ordinance 2.08.110	X	X						R5: City working with HR to recruit a permanent City Manager
F6: Brown Act available in a timely matter to newly elected Council members			X		R6: City establish a policy for training newly elected Council members (q. v. AB1234), especially Brown Act obligations.	X	X						R6: Training for council after 2016 election was postponed; City will do better after next election (<i>Presumably 2018?</i>)
F7: Sales Tax sharing agreements between the City and business establishments	X				R7: City conduct a biennial review of the financial burden any tax-sharing agreements more than 5 years old.	X	X						R7: City will post report of tax-sharing agreements (as per AB562) by 10-1-2018.
RCCGJ2017-2018.04 City of Norco SilverLakes Equestrian and Sports Complex (Report Issued: 05/16/2018)													
F1: Norco was aware of a covenant restriction on the land they wanted a commercial sports park built on, when a Federal Court denied their motion in 2004.			X		R1: DA's Office "investigate [past/present] Norco City officials for (a) accepting a bid...contrary to...a Federal Court order"; and (b) "misleading...the Riverside County Superior Court" about the park's intended use.								R1: <i>[It is irregular for the RCCGJ to recommend the DA investigate a city in a published report. The DA's response, if any, is not available at the Grand Jury report archive.]</i> Norco was not required to respond to R1, but stated their actions were "consistent with the Deed
F2: "The SilverLakes Equestrian and Sports Complex is not a public park...[C]oncept plans were substantially different from what was actually constructed."			X		R2a: "Norco and/or the Developer adds... actual recreational assets and amenities"						X	X	R2a: "The Grand Jury...simply have a different view of a regional park and its appropriate use. Essentially, this is not a legal disagreement, but rather a political one."
F2: <i>[continued]</i>					R2b: "Desist in charging entry fees to Norco residents"						X	X	R2b: <i>[Same response was given for both R2a and R2b.]</i>

RCCGJ 2017-2018 Reports: Findings	AGREE WITH FINDING	DISAGREE PARTIALLY WITH FINDING	DISAGREE WITH FINDING	DID NOT RESPOND	RCCGJ 2017-2018 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
F3: "\$1.8 million had been provided to the Developer for water and sewer improvements...no loan documentation...[M]oney for the loan was drawn from an existing \$39 million Enterprise Revenue Refunding Bond."			X		R3: "Norco publicly disclose a full financial accounting history of monies truly expended for this project."	X		X					R3: Norco's wide-ranging response stated: "In the continued interest in transparency, the accounting is always available for review."
RCCGJ2017-2018.05 Riverside County Sheriff's Corrections Division Corrections Centers Inmate Services Issues													Report Issued (06/05/2018)
F1: Responses to Grievances			X		R1: All grievance responses should be written in a professional manner and reviewed by a supervisor. Policies and procedures should be modified to reflect this process: All staff should receive appropriate annual training on properly and professionally responding to a grievance.							X	The RCSD disagrees and operates according to a structured chain of command management system. The inmate is required to sign the grievance form indicating whether he/she agrees with the findings or want to pursue the issue further.
F2: Wristband Enforcement		X			R2: A more effective, easily identifiable security risk color-coded and tamper-proof wristband that can identify level of security risk that would enhance safety and security.				X				RCSD currently uses four different colored wristbands that relate to each of the classification designations. The RCSD agrees that wearing wristbands is mandatory and non-compliance violates the safety and security protocols for the inmate and the institution.
F3: Clothing and Laundry Exchange			X		R3: Inmate should exchange towels and jumpsuits at least twice per week.							X	
F4: Video Monitoring and Backup Storage	X				R4: The RCSD should provide preservation of audio/video recordings for a minimum of one year in accordance with California Government Code S26202.6. Checks of full functionality should be completed at least once per shift in areas such as exercise yards, Ad-Seg and dayrooms.		X						Aging CCTV and NVR systems required upgrades and repairs at all five correctional facilities. In May 2018 CML was awarded the system upgrade project and funds were approved by the BOS on June 19, 2018. Implementation is set to beginning fiscal year 2018/2019, completion 2019/2020.

RCCGJ 2017-2018 Reports: Findings	AGREE WITH FINDING	DISAGREE PARTIALLY WITH FINDING	DISAGREE WITH FINDING	DID NOT RESPOND	RCCGJ 2017-2018 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
F5: Proactive Modification Procedures			X		R5: The RCSD should take a proactive approach in seeking information from the State Dept. of Corrections, who have solved many of these issues previously. It may also identify innovative ways to better meet and accommodate the increasing issues, demands and challenges placed on them under AB 109.						X		RCSD has demonstrated its commitment to change in the face of AB 109 realignment. Inmate training and education programs were developed and are continually being adjusted.
RCCGJ2017-2018.06 Riverside County Department of Veteran Services - Accessibility (Report Issued: 06/05/2018)													
F1: Ramp leading to Riverside DVS office is not in compliance with ADA	X				R1: "BOS [should install] handrails...conform to ADA standards"	X		X					R1: BOS responded hand rails were installed in ADA compliance on 7/20/2018
F2: DVS is understaffed	X				R2: "BOS...increase...DVS budget for hiring additional staff"	X		X					R2: BOS responded implementation had begun May 2018 (before report was issued)
F3: DVS offices are closed to public on Fridays			X		R3: "DVS...chang[e] client walk-in hours to M-F 10am-4pm. [Minimize] delayed service to veterans."						X	X	R3: BOS responded recommendation had been studied previously and found inefficient, but possible expanded hours in Aug. 2019
RCCGJ2017-2018.07 Riverside County CSA 126 Highgrove Communications Shortcomings (Report Issued: 06/13/2018)													
F1: CSA 126 "has not effectively communicated changes and agreements."			X		R1: "CSA 126... provide a one-time public notice clarifying exactly how the CSA 126 funds are distributed. [Biennially] make a summary report available online"	X		X					R1: Recommendation is currently implemented.
F2: "[T]he park, park maintenance, lighting and median landscaping are in excellent condition."	X				R2: "CSA 126...should continue to... employ the best qualified contractors to maintain services."	X		X					R2: Recommendation is currently implemented.

RCCGJ 2017-2018 Reports: Findings	AGREE WITH FINDING	DISAGREE PARTIALLY WITH FINDING	DISAGREE WITH FINDING	DID NOT RESPOND	RCCGJ 2017-2018 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
RCCGJ2017-2018.08 Riverside University Health System Behavioral Health Needs (Report Issued:06/13/2018)													
F1: Lack of acute care mental health beds "At the recommended rate of one bed per 2,000 people, Riverside County should have available 1,211 acute care mental health beds...[It] has a total of 365 such beds."				X	R1: "BOS in conjunction with Riverside County Behavioral Health, work with appropriate sources to obtain adequate and continuous funding"								<i>[The RCCGJ has no record that the BOS or RUHS-Behavioral Health ever responded to this report.]</i>
F2: Insufficient staff "[C]urrently 60 of the 140 [staff psychiatrist] positions remain unfilled."				X	R2: "Riverside County seek ways to ensure competitive salaries and benefits exist for filling its vacant psychiatrist positions."								
RCCGJ2017-2018.09 Riverside County Sheriff's Corrections Division Coroner Office Independent Autopsy Reviews (Report Issued: 06/14/2018)													
F1: Autopsy Agreement California law allows the Coroner to permit adjacent counties to perform autopsies in cases of in-custody death, but there has been no new agreement in 13 years.		X			R1: "The RCSD Coroner... negotiate an agreement [regarding reciprocal in-custody death autopsies] to ensure... Coroner's reviews are fair, unbiased"				X				R1: RCSD states: "The recommendation requires further analysis" and "It is anticipated that the analysis would be completed by December 2018."
RCGJ2017-2018.10 CAL FIRE/Riverside County Fire Department Palo Verde Valley Fire Protection Issues (Report Issued: 06/14/2018)													
F1: Riverside County Fire Station #43 (Blythe) is unable to sufficiently support the vehicles and equipment assigned there.	X				R1: The Board of Supervisors...[and] RCFD, should...relocate Station #43, or close it.	X	X						<i>[The BOS response is scored here.]</i> R1: Cal Fire/RVCFD will work with the Board [FY2019-2020 budget] and make a recommendation.
<i>[F2 is directed to the City of Blythe; no response required from BOS or Cal Fire/RCFD]</i> F2: The city of Blythe Fire Dept. cannot provide Advance Life Support (ALS) measures, if needed, and has old equipment.					<i>[R2 is directed to the City of Blythe; no response required from BOS or Cal Fire/RCFD]</i> R2: The city of Blythe review the quality of service which they can provide with a volunteer service...if the County were to deactivate...Station								BOS stated for F2 & R2: "N/A [Concerns Blythe F.D.]"

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F3: RCFD Station #43... [in] Blythe... is staffed with... firefighting professionals, including... paramedics... [but] does not respond to emergency calls within the city limits.				X	R3: The city of Blythe form a partnership with the County of Riverside to develop a comprehensive fire and medical assistance protection plan.	X	X				X	X	R3: "Cal Fire/RVCFD will work with the Blythe F.D. to identify mutually beneficial solutions..."
RCCGJ2017-2018.11 Riverside County Fleet Services: Lack of Centralization of Fleet Inventory and Vehicle Maintenance (Report Issued: 06/14/2018)													
F1: "Fleet Services is not serving as the single control point for... all [County-owned] vehicles... Fleet Services was unable to provide a complete inventory of County-owned vehicles"	X				R1: "Fleet Services should establish an effective Countywide fleet management program [in] compliance with BOS Policy D-2." and "A centralized inventory system will enable the County to effectively track vehicle management..."	X		X					R1. Fleet agreed with the recommendation and stated it had been implemented: Adopting policies 202 and 203 concerning vehicle utilization and maintenance. BOS approved (July 2018) a 3-year contract extension of the current
F2: "There are significant discrepancies between the count of vehicles recorded in Fleet Services inventory [April 2018] and the KPMG report [updated Jan 2018]."		X			R2: "Fleet Services should evaluate the... inventory control system... count of all County-owned vehicles" "The BOS should discontinue the practice of contracting consulting firms and expending public funds for services that can be obtained	X		X					R2: Fleet agreed with the recommendation and stated it had been "implemented where appropriate." It did not respond to the second part of R2 regarding the usefulness of external consulting firms.
F3: "Several [County] departments... provide their own... service and maintenance of light-duty vehicles... [N]ot in compliance with BOS Policy D-2: ... <i>Fleet Services provides all service...</i> "	X				R3: "Review and revise Policy D-2 as it relates to the centralization of Fleet Services maintenance."	X	X						R3: Fleet agreed with the recommendation and will implement.

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<p>F4: BOS Policy D-2 mandates: "A. Monthly Vehicle Utilization Report(s), B. Quarterly Vehicle Retirement Report(s), and C. Annual Fuel Efficiency Standards Report(s)." There was no record of [A. or C.] reports ever [submitted by Fleet Services to BOS. Only one] recent [B.] Vehicle Retirement Report."</p>		X			<p>R4: BOS, County EO hold Fleet Services accountable to Policy D-2.</p>	X		X					<p>R4. Fleet agreed with the recommendation and stated it had been implemented.</p>
<p>F5: "The Blythe... maintenance facility...is staffed with <i>only one person</i> – a mechanic... an unnecessary safety risk and increases financial liability to the County."</p>		X			<p>R5: "No mechanic should work in a Fleet Services garage without at least one other person nearby...or adopt an electronic safety monitoring and reporting system."</p>	X	X		X				<p>R4. Fleet partially agreed with the recommendation and stated it will implement a monitoring system after further analysis, purchase to be completed within 90 days.</p>
RCCGJ2017-2018.12 Riverside County Sheriff's Dept. Corrections Division: Booking-Process, Clinical Assessments and Medical Care Observations													
<p>F1: Initial Medical History/Suicide Assessment form "lacks pertinent medical questions for clinical staff to determine medical concerns of the inmate..."</p>			X		<p>R1(a - e): Initial Medical History/Suicide Assessment form 1a: "form should contain additional medical/[psychiatric] questions" 1b: "form should be renamed" 1c: "A statement should be included informing the inmate...they have [right to refuse treatment, but] lifesaving measures will be taken." 1d: "[A statement should be] included which informs the inmate/detainee that [refusal of clinical treatment] will also require their signature each time" 1e: "There should be a signature and printed name line of staff...place for their ID number and rank/title to...identify who witnessed the signing."</p>						X	X	<p>[BOS, RCSD, and RC Correctional Health Care Administration were listed as Respondents in the original report. As of June 2020, only the RCSD response is available to be reported here.] RCSD stated it would not implement R1(a - e) because "it is not warranted or is not reasonable."</p>

RCCGJ 2017-2018 Reports: Findings	AGREE WITH FINDING	DISAGREE PARTIALLY WITH FINDING	DISAGREE WITH FINDING	DID NOT RESPOND	RCCGJ 2017-2018 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
F2: Supplemental Intake Questionnaire "There is no provision for a witness signature and printed name if the inmate refuses to sign the form."			X		R2(a - c): Supplemental Intake Questionnaire 2a: The form should...[inform] the inmate that the Sheriff will...preserve the safety and security of the facility. It should...include a place for the inmate/detainee to...sign their [acknowledgment]." 2b: "The form should...include a provision for the witness to print and sign their name...if inmate/detainee refused to sign." 2c: "The inmate/detainee's printed name should be placed on the form, regardless..."						X	X	RCSD stated it would not implement R2(a - c) because "it is not warranted or is not reasonable."
F3: DNA Tracking Worksheet(CPC §296.1(a)(2) & (3)) "Several...worksheets...were reviewed, but the form was left blank...except for...name and booking number"			X		R3: DNA Tracking Worksheet "The DNA Tracking Worksheet should be completed as required [or annotated] Not Applicable (N/A)"		X		X				RCSD stated R3 requires further analysis and pledged that their "Corrections Quality Assurance Team (QAT)" would determine if new and/or updated policies are implemented by December 2018.
F4: Medical Attention/Observation "There is no...provision...requiring medical or psychiatric...staff to conduct routine rounds in holding/sobering cells"				X	R4(a - c): Medical Attention/Observation 4a: "Inmate/detainees [in a sobering/ safety cell] should receive periodic observation by custody/medical staff." 4b: "Video cameras should be installed..." 4c: "Funding...provided to purchase..."						X	X	RCSD stated that a response to F4 would come from RC Correctional Health Services (unavailable). RCSD stated it would not implement R4(a - c) because "it is not warranted or is not reasonable."
F5: Critical Incident Logs "The form is not descriptive enough to give a true [description of] the actual critical incident"			X		R5: Critical Incident Logs "The name of the incident should clearly define, and fully describe, specifically what the incident or						X	X	RCSD stated it would not implement R5 because "it is not warranted or is not reasonable."

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F6: Outside Hospitals “OK to Book” Exclusion of Normal Medical Screenings				X	R6(a,b): Outside Hospitals “OK to Book” 6a: "All detention facilities conduct a full medical and mental health screening" 6b: "The booking form should note that a full medical and mental health						X	X	RCSD stated that a response to F6 and to R6(a) would come from RC Correctional Health Services (unavailable). RCSD stated it would not implement R4(b) because "it is not warranted or is not reasonable."
F7: Sobering Cell Logs "...were not properly completed"		X			R7: Sobering Cell Logs "...should be written legibly and clearly"	X		X					RCSD stated that R7 had been implemented following a recent audit by their QAT had taken "corrective action".
F8: Physician or Other Clinical Staff on Call "no process to identify...the physician on call for each shift"				X	R8: Physician or Other Clinical Staff on Call "There should be an easily accessible historical database in all duty stations to identify all clinical staff on duty"								RCSD stated that a response to F8 and to R8 would come from RC Correctional Health Services (unavailable).
F9: Critical Incident Reports Completed by Custody and Clinical Staff "no way to identify the person actually writing...the report"			X		R9: Critical Incident Reports Completed by Custody and Clinical Staff "All reports should have a signature line, printed name line, staff ID number line and rank line to properly identify and authenticate who authored the						X	X	RCSD stated it would not implement R9 because "it is not warranted or is not reasonable."
F10: Reports Not Properly Screened for Content Continuity	X				R10: Reports Not Properly Screened for Content Continuity "All reports should be reviewed by a supervisor for accuracy and completeness."						X	X	RCSD stated it would not implement R10 because "it is not warranted or is not reasonable."
F11: Automated External Defibrillators (AED) [In a nursing report describing an AED which did not deliver a shock], "no documentation clarifying whether the AED malfunctioned"				X	R11: Automated External Defibrillators (AED) "All reports regarding the use of an AED should clearly and accurately state the reason why an AED did not deliver a shock."								RCSD stated that a response to F11 and R11 would come from RC Correctional Health Services (unavailable).

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RCCGJ2017-2018.13 Human Resources Department Grand Jury Secrecy (Report Issued: 06/21/2018)													
F1: Violation of Grand Jury Secrecy			X		R1: "HR shall comply with PC §924 <i>et seq.</i> , in all dealings with the Grand Jury."						X	X	The recommendation will not be implemented because it is not warranted.
F2: Hiring a Private Investigator		X			R2: "Hiring an outside investigator... shall include proper hiring documents."	X		X					The recommendation has been implemented.
F3: Comprehensive Investigation			X		R3: "All future investigations should be conducted by HR in a fair, unbiased, neutral manner, without...prejudice."						X	X	The recommendation will not be implemented because it is not warranted.
F4: Failure to Properly Protect Employee Rights Under Investigation			X		R4: "An employee should never be forced to seek advice from the investigator."						X	X	The recommendation will not be implemented because it is not warranted.
F5: HR Policy Requires Progressive Discipline			X		R5: "HR shall comply with its policy... by using and documenting offenses alleged against an employee, by the employee's supervisor."						X	X	The recommendation will not be implemented because it is not warranted.
F6: No Provision to Inform Employee They Are Under Investigation			X		R6: "[E]mployees... being considered for termination should be given notice when an investigation begins."						X	X	The recommendation will not be implemented because it is not warranted.
F7: Breach of Confidentiality of Grand Jury Information		X			R7: "Confidential information pertaining to Grand Jurors shall not be disclosed. "						X	X	The recommendation will not be implemented because it is not warranted.
F8: Grand Jury Subpoenas			X		R8: "Pursuant to CGC §27642 and CPC §925, the BOS create... a policy instructing County Counsel to fully cooperate with the Grand Jury"						X	X	The recommendation will not be implemented because it is not warranted.

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RCCGJ2017-2018.14 Palo Verde Health Care District: Lack of Medical Services (Report Issued: 06/25/2018)													
F1: "[For Blythe area residents, tourists] PVH (Palo Verde Hospital) is the only hospital within...100 miles. [E]mergency ambulance services and helicopters ...often transfer those in need of emergency care ...rather than to nearby	X				R1: "PVH...shall be utilized to the extend possible in the stabilization of patients prior to transferring..."						X	X	[PVH was the sole Respondent.] R1: "How and where patients are dispatched from the field is not within the purview of this facility. ...This recommendation should be referred to EMS for in-depth evaluation."
F2: "PVH has historically experienced extreme staffing...physician...mental health... shortages, [causing] financial hardships resulting in unrealistic [hospital] progress performance and stabilization."	X				R2: "PVH shall have trauma, surgery and emergency service teams available for 24-hour coverage. BOS and RUHS assist in the establishment of these services."						X	X	R2: "[N]ot a viable option for the facility. Several trauma teams would need to be immediately available... [and] ...would take millions of dollars and several years..."
F3: "PVH District has many operational problems... [including the lack of:] a) sufficient... medical staff, b) provisions for mammogram testing, c) intensive and constant care units."	X				R3: "BOS, PVH, & Palo Verde Healthcare District shall work ...to [improve] operations and ...re-establish its ...partnership with RUHS"	X	X	X					"Since 2016, [PVH] has worked with 4 th District County Supervisor [and] collaborated with CEO of RUHS to explore opportunities and programs."

RCCGJ 2018-2019 Reports: Findings	AGREE WITH FINDING	DISAGREE PARTIALLY WITH FINDING	DISAGREE WITH FINDING	DID NOT RESPOND	RCCGJ 2018-2019 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
RCCGJ2018-2019.01 City of Banning Council and City Manager Relationship (Report Issued: 06/18/2019)													
F1: City Council Member Circumvents City Manager Relationship "...a Council Member directed... police...to open a criminal investigation...of a private citizen."	X				R1: City Council Members must follow Article 2.08.110 of the Banning Municipal Code. Legal expert (City Attorney or designated legal) should instruct City Council Members of their duties and responsibilities	X	X						City Council agreed with R1 and promised to implement with City Attorney-led workshops for councilmembers, but gave no timeframe for completion.
F2: Council Member's Independent Actions "...Council Member... created a destructive culture within the city government."	X				R2: The Banning City Manager must follow Article 2.08.110 of the Banning Municipal Code (requiring department heads to notify him/her of any unauthorized contact by a City Council member).	X	X						City Council agreed with R2, but made no further comment, leaving only the weakest implication that they would follow through with implementation.
F3: Low Employee Retention "...hostile work environment has resulted in litigation settlements [of] nearly \$2,000,000."	X				R3: "...Council Members must... eliminate... bullying... and implement...disciplinary actions against any city council member or department head who violates. The City Council should publicly censure any of its members who violate standards of civil/ethical	X	X						R3: City Council agreed that bullying behavior by a Councilmember deserved disciplinary action, and promised to consider 2 motions of censure at their September 2019 meeting.
RCCGJ2018-2019.02 Community Facilities District Bond Funding in Riverside County Perpetual Debt Under CFD... Taxes (Report Issued: 06/27/2019)													
F1: Disclosures		X			R1: Prospective buyers should be advised about CFD bonds in layman's terms. Local taxing authorities should assure that disclosure language is understandable and candid	X		X					[Response used for scoring was by the County E.O. for the BOS] Recommendation already implemented prior to the report's issuance
F2: A False Economic Cost		X			R2: Buyers should have choice of a purchase price with the CFD or the adjusted price with infrastructure costs. Sales personnel should be educated on notification and be able to completely explain to potential buyers						X	X	Will not be implementing because it is not warranted.

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F3: Timing of Disclosure and Honesty		X			R3: Existence of CFDs should be explained early with full disclosure made by seller's agent before any document is signed.	X		X					Recommendation already implemented prior to the report's issuance
F4: Escalators			X		R4: Buyer should be advised that special tax payments may be imposed after bonds are paid and should be offered option of buying at a price comparable to home without CFD.						X	X	Will not be implementing because it is not warranted.
F5: Long Term Development Contract			X		R5: Long term development agreements should not be part of city/county planning. Should include clauses to allow exit based on economic conditions or a vote of taxing agency to terminate such an						X	X	Will not be implementing because it is not warranted.
F6: Uncontrolled Development			X		R6: Communities should consider development approval as bond debt puts residents at risk of overburdened tax loads. Any new costs should be borne by those who generate the need.						X	X	Will not be implementing because it is not warranted.
F7: Bond Fund Security		X			R7: A citizen's oversight committee should regularly investigate how bond money is being spent, making sure that funds are directed for their intended legal purposes.	X						X	Will not be implementing because it is not warranted as there is no mention of... concern with County[-issued] CFDs.
F8: Need and Use Plan Required		X			R8: Accountability plans for tracking and reporting and a specific plan provided when any city or school district buys CFD Bonds to include	X						X	Will not be implementing because it is not warranted as there is no mention of... concern with County[-issued] CFDs.
F9: Diversion and Recovery of Funds	X				R9: "[C]ity or county taxing agency must not be allowed to divert CFD bond funds... into other areas"	X		X					Recommendation already implemented prior to the report's issuance

RCCGJ 2018-2019 Reports: Findings	RCCGJ 2018-2019 Reports: Recommendations				Notes on Responses									
	AGREE WITH FINDING	DISAGREE PARTIALLY WITH FINDING	DISAGREE WITH FINDING	DID NOT RESPOND		AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT		
F10: Debt Burden Growing with Little Limitation		X			R10: Local government decision makers should be cautious of debt overload and CFD financing guided by long range planning. Each taxing agency should impose a mandatory model for CFD financing to avoid	X		X						Recommendation already implemented prior to the report's issuance
F11: CFD Zones, Specific Taxes and Benefits			X		R11: Taxing agencies should assure that CFDs and Service areas are specific in relation to areas they serve.	X		X						Recommendation already implemented prior to the report's issuance
F12: Financing within Limits			X		R12: City Council should review approval of CFDs and campaign contributions to prevent an over-reliance of developer money in the elective process, influencing...elected					X	X			Will not be implementing because it is not warranted.
RCCGJ2018-2019.03 Riverside County Department of Animal Services Improved Efficiency for County Animal Control Officers (Report Issued: 06/														
F1: Lack of Policy for Handling Payment of Fees in the Field "RCDAS currently does not have a written policy regarding how ACOs should handle payments"		X			R1: "RCDAS should have a policy and procedure regarding the acceptance of payments in the field"									<i>[RCDAS' response appears to be missing one or more pages: the second portion of their response to F1 and their complete response to R1. During a follow-up visit to RCDAS-Riverside offices in January 2020, the Continuity Committee requested a complete response letter.]</i>
F2: Cumbersome and Unsafe Procedures for Processing Fee Payments "[O]fficers and management were uncomfortable and apprehensive handling cash in the field"	X				R2: "[ACOs] should be issued a tablet with a credit card reader to process payments made in the field"	X		X						<i>[Although RCDAS' responses to F2 & R2 were that they "partially agree", their exceptions were so minor that they have been scored as "agree".]</i> They fully agreed with the key point of F2, and agreed to implement R2. In a January 2020 follow-up visit to RCDAS-Riverside offices, the Continuity Committee observed that implementation was nearly complete.

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RCCGJ2018-2019.04 Riverside County Human Resources Department / Office of Riverside County Counsel (Report Issued: 06/27/2019)													
F1: Excessive Litigation Costs			X		R1: "New policies and procedures must be developed, with a foundation that... fosters a new... mindset mandating adherence to following HR policies and procedures..."						X	X	[BOS responded for both HR and Riverside County Counsel (RCC). Only the HR responses are scored.] R1: Will not be implemented because it is not warranted or is not reasonable.
F1: [continued]					R1a: "HR to appoint... an ombudsman or an intermediary"			X			X		R1a: Has been implemented.
F2a: Abusive Management Behavior			X		R2a: "It is imperative... BOS and CEO immediately hold all departments, including RCC, accountable to... uphold the Policies and Procedures"						X	X	R2a-d: Will not be implemented because it is not warranted or is not reasonable.
F2b: Punitive Disciplinary Action			X		[RCCGJ gave a single elaboration for R2a - d]								[BOS for HR gave a single response for R2a - d]
F2c: Retaliatory Behavior			X		[RCCGJ gave a single elaboration for R2a - d]								[BOS for HR gave a single response for R2a - d]
F2d: Misuse of Power and Intimidation			X		[RCCGJ gave a single elaboration for R2a - d]								[BOS for HR gave a single response for R2a - d]
F3: Timely and Constructive Evaluations		X			R3: "Evaluations should be constructive and helpful but not punitive."						X	X	R3: Will not be implemented because it is not warranted or is not reasonable.
F4: Exit Interviews		X			R4: "The county must improve the exit interview process in order to determine why people are leaving County employment so improvements can be implemented."	X		X					R4: Has been implemented.
F5: Personnel Files			X		R5: "Personnel files must be centralized and maintained by the HR Department for security and legality."						X	X	R5: Will not be implemented because it is not warranted or is not reasonable.

RCCGJ 2018-2019 Reports: Findings	AGREE WITH FINDING	DISAGREE PARTIALLY WITH FINDING	DISAGREE WITH FINDING	DID NOT RESPOND	RCCGJ 2018-2019 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
F6: Abuse of the Whistleblower Law (intimidation)			X		F6: "Education must be provided to all management personnel regarding the protections and guarantees of the Whistle Blower Act."						X	X	R6: Will not be implemented because it is not warranted, not reasonable and is not supported by the law.
F7: Past and Present Practices of RCC			X		R7: "The current BOS must address and stop all abuses of power in the office of County Counsel...The public must demand this."						X	X	R7: Will not be implemented because it is not warranted, not reasonable and is not supported by the law.
RCCGJ2018-2019.05 Riverside County Sheriff's Dept. Inconsistent Application of Privileges and Rights... (Report Issued: 06/26/2019)													
F1: Inequality in the Application of the Grievance/Writ/Appeal Process and Staff Responses		X			R1: "RCSD must ensure that the grievance/appeal process... be universally applied to all... Those... in AD-SEG... appeal... to a Commander"						X	X	R1: Will not be implemented because it is not warranted or is not reasonable.
F2: Inconsistency in Applying Privileges		X			R2: "All correctional policies must... be consistently enforced and not be applied capriciously. Staff must not create a work culture of deliberate indifference"						X	X	R2: Will not be implemented because it is not warranted or is not reasonable. "Inmates are provided unrestricted access to inmate slips inside their dayrooms."
F3: Detention Centers Take Reactive Stances to Issues			X		R3: "RCSD should develop a workable plan for inmates to bring their grievances or issues to a manager, on a consistent monthly basis."						X	X	R3: Will not be implemented because it is not warranted or is not reasonable. "RCSD has several methods of grievance/issue resolutions in place."
RCCGJ2018-2019.06 Riverside County Unified School District Superintendents Strong Contracts Enhance Ethical Behavior (Report Issued: 06/18/2019)													
F1: Vague Contracts	X				R1: "School District Boards must exercise their fiduciary duties when approving contracts pertaining to district employees authorized to use a district-issued credit card"	X	X						R1: [RCOE responded 2019-09-17 with a single-page letter, agreeing wholly with both recommendations and promising implementation by the County Supt. of Schools. While it did not specify a completion date, the letter implied a rapid implementation.]

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F2: Overlooked Evaluations	X				R2: "[F]or an annual evaluation... [a] specific date must be agreed upon and that date should appear both in the Board Policy and the Superintendent's contract."	X	X						R2: [See note for R1]
RCCGJ2018-2019.07 Western Riverside County Regional Conservation Authority (WR-RCA) (Report Issued: 06/26/2019)													
F1: Inadequate Board oversight			X		R1: "RCA Executive Board needs to ensure that all Board Members are adequately trained in... The Plan."			X					R1: Recommendation has been implemented.
F2: Board lack of awareness of financial pitfalls			X		R2: "The Executive Board needs to direct the RCA staff to provide members of the Board with actionable information about the long term trends in income and land reserve."			X					R2: Recommendation has been implemented.
F3: Over \$1 billion will be needed within the next ten years!			X		R3: "The Executive Board urgently needs to work with the RCA staff to identify all options anticipated in the 2017 Nexus report"			X					R3: Recommendation has been implemented.
F4: Endowment fund is underfunded		X			R4: The Executive Board should require the RCA staff to propose options for building the endowment fund to the level of \$70 million to support [services for] 50 years."			X					R4: Recommendation has been implemented. "The draft Nexus Study Report Update outlining mitigation fee changes will be presented to the Board in coming months."
F5: Efficiencies of outside contractors vs. in-house staff			X		R5: "RCA management staff should review the use of internal staffing versus... contractors."			X					R5: Recommendation has been implemented.
F6: Insufficient financial commitment for maintenance & security of habitat reserve			X		R6: "Shift resources to add more contract land management park rangers. Coordinate with County Sheriff and Code Enforcement... to assist"			X					R6: Recommendation has been implemented.

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F7: Legislative solutions for funding are far from certain			X		R7: "Review the effectiveness and over-reliance on 'K' Street lobbyists as a source of needed future funding."			X					R7: Recommendation has been implemented.
F8: Lack of public understanding		X			R8: "RCA should improve outreach efforts to the general taxpaying, voting public. Provide public education about the RCA's conservation mission"			X					F8: Agree partially "Recognizing the need to increase public awareness of the MSHCP" R8: Recommendation has been implemented.
F9: More useful annual reports			X		R9: "The Annual Report should serve as a benchmark to be used for evaluating compliance with The Plan requirements and goals."			X					R9: Recommendation has been implemented.
F10: Consolidation of duplicate bureaucracy			X		R10: "[Consolidate] RCA within an existing multi-city management structure [such as the] WRCOG (Western Riverside Council of Governments)"						X	X	R10: Will not be implemented because it is not warranted or is not reasonable.